



## 20-Year Kitchen Carcass Warranty

Issued by: Lamtek

Registered Address: Wolsey Drive, Kirkby in Ashfield, Nottinghamshire, NG17 7JR

Contact Details: 01623 759856 | [sales@lamtek.co.uk](mailto:sales@lamtek.co.uk)

### 1. Warranty Coverage

This 20-Year Warranty covers the structural integrity of kitchen carcasses supplied by Lamtek from the date of installation for a period of twenty (20) years.

The warranty ensures that the carcasses:

- Remain free from defects in materials and manufacturing under normal domestic use
- Retain structural integrity under intended conditions
- Are fit for purpose and perform in accordance with relevant industry standards

### 2. What Is Covered

This warranty covers:

- Structural failure of the carcass due to faulty materials or workmanship
- Warping, delamination, or splitting of the carcass under normal conditions
- Joint separation or collapse not due to misuse or overloading
- Loose or failed fixings (screws, dowels, etc.) where not subject to external forces

### 3. What Is Not Covered

This warranty does not cover:

- Normal wear and tear (e.g. scratches, scuffs, or surface discoloration)
- Damage caused by water ingress, damp, or flooding
- Improper installation not performed by Lamtek or an authorised installer
- Damage caused by misuse, negligence, alterations, or overloading
- Pest damage or infestation
- Cosmetic defects reported more than 30 days after installation

#### **4. Conditions of Warranty**

The warranty is valid only to the original purchaser and is non-transferable. The carcasses must have been installed and maintained in accordance with Lamtek's care instructions. Any repair or replacement under warranty does not extend the original warranty period. Proof of purchase and installation must be provided to make a claim.

#### **5. Claims Process**

To make a warranty claim:

Contact our customer service team at *01623 759856* or *sales@lamtek.co.uk*

Provide:

- Proof of purchase
- Photos of the issue
- Description of the problem
- Date of installation and address
- We may arrange an inspection to assess the issue
- If the claim is accepted, we will repair or replace the affected parts at our discretion

#### **6. Limit of Liability**

Lamtek shall not be liable for:

- Any indirect or consequential losses
- Costs of removal or reinstallation not carried out by our approved personnel
- Any liability exceeding the original cost of the affected carcass unit(s)